

O/o. General Manager,
Network Operation-II-CM,
Tamil Nadu Circle,
1st floor, Saibaba Colony Exch. Bldg.,
Dr. Alagesan Road, Coimbatore – 641 011.
Tel. 0422-2449600
Fax.0422-2452700



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. GM (NW0-II)-CM/CBT/RTI.Corr/14-15/26 dated 27/12/2014.

To
All Head of SSA,
BSNL, Tamil Nadu Circle,

Sub: Furnishing Information under RTI Act – Verification of genuineness of customer - reg.

Ref: Circle Office letter No.RTIA/1-1(1554)/2014/I-12 dated 03/12/2014 issued by GM (HR & Admin), O/o. CGM, Chennai – 600 006.

Kindly refer to the above cited Circle Office communication vide which the undersigned has been nominated as CPIO and General Manager (NW0-II)-CM as Appellate Authority for all the RTI related cases pertaining to CMTS unit of Tamil Nadu Circle.

It is observed that in many RTI cases information like I/C & O/G call details, Address particulars etc. are sought for by the customers. It is to be pointed out that before furnishing the information to the applicant, it is absolutely necessary to verify the genuineness of the applicant. Therefore the following points may please be verified with the original CAF available which is maintained in the respective SSA.

1. Name and address of the applicant to be matched with original CAF
2. Signature of the applicant to be verified with original CAF.

A certificate for having verified the genuineness of the customer be furnished while forwarding the RTI cases to this office so that the delay in replying to such cases will be eliminated.

This issues with the approval of GM (NW0-II)-CM, T.N. Circle.


(M. Ramalingam)
DGM (NW0-II)-CM & CPIO
O/o. GM (NW0-II)-CM, BSNL,
Coimbatore – 11.